

(Insert Co Logo)

## **Employee Satisfaction Program**

**The purpose of this document is to provide you, the Employee, a mechanism to communicate what is important to you.**

**A. Your Feelings about Our Company: How much do you agree or disagree?**

Strongly Agree	Agree	Neither Agree or Disagree	Disagree	Strongly Disagree
<p>I believe that I will be working at this company two years from now</p> <p>I am proud to work for this company</p> <p>I feel a strong personal attachment to this company</p> <p>When our company has problems, I think of them as my problems as well</p>				

**B. Your Relationship with Our Company: How much do you agree or disagree?**

Strongly Agree	Agree	Neither Agree or Disagree	Disagree	Strongly Disagree
<p>Customers can rely on our company to deliver outstanding quality, service and value</p> <p>Our company values my relationship, cares about me and invests in my success</p> <p>Our company matches my set of skills, experiences and interests with jobs that provide a challenge and a sense of achievement</p> <p>Our company attracts and retains outstanding employees and partners</p> <p>Our company communicates Our company's business strategies, policies and news as it applies to me, keeping me informed of "what's going on"</p> <p>Our company listens well and responds quickly to feedback</p> <p>Our company provides me with a fair market value for my skills, experiences and capabilities</p> <p>Our company provides opportunities for advancement to help build my career</p> <p>I understand the values and principles that guide our company's leadership</p> <p>This company deals with me in a fair and consistent manner, keeping promises it makes</p>				

**How much do you agree or disagree that...**

Strongly Agree	Agree	Neither Agree or Disagree	Disagree	Strongly Disagree
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Our company is sensitive to my personal constraints and needs (e.g., travel preferences/restrictions, hours, location preferences)

Our company provides opportunities for me to influence the direction of my career

I understand our strategy and the role I must play for our success

Our company has sufficient opportunities to grow its business

Our company provides me with the appropriate tools and resources to get the job done

Employee loyalty is appropriately valued and rewarded at our company

Our company involves the right people in decisions and then takes action quickly

Our company provides training, coaching and mentoring and on the job training opportunities for me to acquire additional skills

Our company creates situations which help to make work more enjoyable

Managers respect my time and help me manage my time effectively

Our company makes it simple for customers to do business

The company values people and relationships as well as today's profits

I believe our company deserves my loyalty

**How would you rate the overall quality of the products and services provided by our company?**

**What is the single improvement that our company could make to increase your loyalty?**